

PROCEDURES WITH

# PEACE OF MIND



# CoverWell

## WE PROTECT YOUR INVESTMENT IN YOURSELF.

CoverWell is the only protection plan covering risks of health, wellness, and lifestyle treatments not covered by traditional health, general liability, or malpractice insurance. We safeguard everyone involved and protect you from the cost of correcting and treating unexpected adverse outcomes that can result from non-invasive aesthetic treatments.

## HERE'S HOW TO USE YOUR COVERWELL PROTECTION:

- ▶ If within the first 30 days of receiving a treatment you experience a problem or reaction that may be a medical complication, reach out to and notify the practice where your treatment was performed. Most issues can be resolved quickly with prompt care.
- ▶ If you cannot resolve your concern, consult with an independent physician about your condition. If the physician confirms that your condition is an adverse outcome from the treatment you received and additional medical care is required to resolve the complication, contact our Reimbursement Department, at **(844) COV-RWLL** with your CoverWell Agreement number.
- ▶ CoverWell will cover expenses up to \$125,000 per incident for any necessary medical corrective care received by a physician. Refer to your Agreement for limits in specific categories of treatment.
- ▶ Submit your physician report and medical receipts to the Certus Claims Administrator via email at **[reimbursement@coverwell.co](mailto:reimbursement@coverwell.co)**.
- ▶ After a brief review, you will be reimbursed for your out-of-pocket costs.

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